

TLG SHARES 2.0 DIGITAL PRODUCT TERMS OF PURCHASE

This Agreement ("Agreement") is made effective by and between The Loken Group (the "Company"), and purchaser (hereafter "Client") of any TLG Shares 2.0 digital content (hereafter "Product"). Client agrees to the terms and conditions below by submitting payment for the Product.

- 1. INCLUDED FILES.** Each TLG Shares 2.0 purchase features a specific set of files. While Client has ongoing access to these files (see "Digital Product Access" for exceptions), Company reserves the right to release new files that are not included in the initial purchase and may be purchased at an additional cost. Product files are current at time of Product launch and not updated thereafter.
- 2. DIGITAL PRODUCT ACCESS.** Product is exclusively digital. No printed files of any kind are provided. After purchasing Product, Client will be given access to digital files through Customer Hub. Client will receive an email inviting them to create an account on Customer Hub to access and download specific files they have purchased access to.

Client may use Product for personal and business use and may modify the language as desired. Client is not obligated to tag or give credit to Company for the copy in Product uses, posts, or shares.

Company agrees to give 90 days' notice to Client if access to Product will be removed or revoked for any reason, with the exception of termination of access due to violation of Agreement. Company reserves the right to immediately terminate Client's access to the Product if product agreement is being violated in any way.

Company shall have the right in its absolute discretion at any time and without notice to amend, remove, or vary Product files.

- 3. RESELLING IS NOT PERMITTED.** Reselling of Product materials and selling derivative materials or edited versions of Product materials is not permitted. In the event that Company suspects Product is being sold by Client, Company reserves the right to immediately terminate Client's access to Product and seek legal action.
- 4. SHARING FILE ACCESS IS NOT PERMITTED.** Company hereby grants to Client one (1) exclusive, non-sublicensable, non-transferable, license to use Product. Client understands and agrees that Product materials may not be shared with any third party. In the event Company suspects that Product is being shared with another party, Company reserves the right to immediately terminate Client's access to Product.
- 5. REFUND POLICY.** Due to the nature of digital products being immediately accessible upon purchasing, no refunds of any fees or other amounts paid by Client in connection with Product will be granted once Customer Hub account has been created or Product access has been granted.

6. **DISCOUNTS.** Company is not responsible for reimbursing for discounts after a purchase has been completed. Discounts have no cash value and are subject to change or be discontinued at any time.
7. **PERSONAL INFORMATION.** By purchasing Product, Client will be asked to provide personal information. Client agrees to allow Company access to this personal information for all lawful purposes. Client is responsible for the accuracy of the identifying information, maintaining the safety and security of any identifying information, and updating Company on any changes to any identifying information.
8. **LIABILITY.** Company takes no responsibility whatsoever for the suitability of Product for Client's business and provides no warranties as to the function or use of Product, whether express or implied. Client agrees to indemnify Company against all liabilities, claims, demands, expenses, actions, costs, damages, or loss arising out of Client's use of Product and/or breach of these terms and conditions. Company shall not be liable to Client or any third party for consequential, indirect, special or exemplary damages including but not limited to damages for loss of profits, business or anticipated benefits whether arising under tort, contract, negligence or otherwise whether or not foreseen, reasonably foreseeable or advised of the possibility of such damages.
9. **GUARANTEES.** Company does not make any guarantees as to the results, including financial or other personal gains, of Client's use of Product. Client agrees to take responsibility for Client's own results with regard to using Product and understands that every client and final result using Product is different.

Client is in the best position to understand their unique circumstances and agrees that Product cannot be tailored to every individual person. Product is not a substitute for financial, legal, medical, or mental health advice from a qualified professional. Client is advised to use their best judgement and seek the advice of such professionals when considering business changes.

10. **OWNERSHIP OF TRADEMARKS.** Any trademarks/names featured in Product files are owned by the respective trademark owners. No endorsement or approval of Product by these trademark owners is expressed or implied.
11. **SEVERABILITY.** In the event that any part of Agreement is found to be invalid or unenforceable, the remainder of Agreement shall remain valid and enforceable. Any failure by one or both parties to enforce a provision of Agreement shall not constitute a waiver of any other portion or provision of Agreement.
12. **ENTIRE AGREEMENT.** Agreement constitutes the entire agreement between parties. No waiver, consent, modification or change of terms of Agreement shall bind either party unless in writing and signed by both parties. There are no understandings, agreements, or representations, oral or written, not specified herein regarding.
13. **KELLER WILLIAMS.** Keller Williams Realty International (KWRI) and its affiliates are not associated with the sale of this product. Each office is independently owned and operated. No endorsement or approval by KWRI is expressed or implied.