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THINGS TO DO — WHEN YOUR — PIPES BURST



1

DAMAGE CONTROL

When you find a pipe burst or a leak, your immediate goal should be to stop the leak. Shut off water, then remove wet drywall and carpet from your home and place outside. **Do not throw this debris away!** Your insurance may need to see this to approve your claim.

2

TAKE PICTURES

Take pictures of damage before and after you move/remove anything, and of the burst pipe, if possible.

3

HIRE A LICENSED PROFESSIONAL

Schedule a plumber and, if needed, a water restoration company to start the drying process.

4

KEEP YOUR RECEIPTS FOR ALL EXPENSES

It's possible your insurance company will reimburse your expenses, including things like hotel stays if they are needed, so keep your receipts, if applicable.

5

CONTACT YOUR INSURANCE AND WARRANTY CARRIERS TO BEGIN FILING CLAIMS

What is covered by which carrier will depend on your damage and your policies, and we recommend calling both carriers, just in case. It is better to be proactive!

NEED A RECOMMENDATION? WE'RE HERE TO HELP.

We work with the best home service vendors in the Greater Houston area and are happy to give you a recommendation. Give us a call or email us today to get connected.



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